Card 6: The Lantern

Reach for it when the same mistake keeps coming back in new clothes. The helper is missing a reason, not a rule.

Say it like this

• "Here's the why: our customers forgive a late delivery, but never a surprise charge. Show me where that changes your letter."

• "Before you revise, tell the principle back to me in your own words."

Not this: "I've told you three times, don't do that."

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